




**Adams Electric
Cooperative, Inc.**

A Touchstone Energy® Cooperative 

Current Fees and Electric Bill Information

1-800-726-2324

adamsec.coop
facebook.com/AdamsEC

ACCOUNT FEES AND PENALTIES

Access Charge	\$42.00
Service Connect/Transfer existing service	\$35.00
Service connection - existing landlord	\$10.00
New Construction/Connection (other fees may also apply)	\$100.00
Reestablishment fee	\$400.00
Yard Light Disconnect/Reconnect.....	\$100.00
Security deposit, if required	up to 2 times average electric bill
Notification fee.....	\$60.00
Disconnect for non-payment.....	\$60.00
After hours trip charge, call-out hours.....	\$400.00
Reconnect/Disconnect @ transformer, business hours*	\$100.00
Problem on member's side of service, business hours*	\$150.00
Penalty calculation	1.5% of outstanding balance
Returned check (non-sufficient funds)	\$40.00
Credit Card returns	\$30.00
Meter test	\$100.00
Meter seal replacement	\$25.00
Meter tampering - First offense	\$150.00
Meter tampering - Second offense	\$300.00
Unauthorized use of electric service	estimated electric use, plus \$500.00
Interest rate on deposits	2.5%
Curtailment Service Provider Data Request	\$50.00 per request

**Adams Electric business hours are 6:30 a.m.-5 p.m., Monday-Thursday.
Offices available by appointment only, 7 a.m. to 4:45 p.m. To schedule a visit call 1-800-726-2324.
All fees subject to change without notice.*

SEE REVERSE SIDE FOR SAMPLE ELECTRIC BILL 

Your electric bill includes a lot of useful information

Your meter is read automatically. The cooperative reads your meter each month using an automated meter reading (AMR) system. An automated meter sends your reading electronically over the power lines.

METER INFO:

Lists the meter readings, date meter was read, your account's rate classification and charges for electricity used for the time period shown.

BASIC CHARGES:

The two regulated charges for electric service include energy supply and distribution.

ENERGY SUPPLY:

The combined charges for electric generation and transmission services passed through from Allegheny Electric Cooperative, Inc. This also includes credits from the U-Shift program, and excess generation for alternative generation members.

DISTRIBUTION:

Adams Electric's costs to deliver power to your home or business, based upon your electricity (kwh) use. Includes a monthly access charge — the cost to maintain the equipment needed to deliver your power, and a storm reserve — money set aside to cover costs following a major storm.

MESSAGE AREAS:

Look for important cooperative information, changes and announcements in these areas.

GENERAL INFORMATION:


Explains meter reading and bill payment options and details.

CONTACT INFO:

Lists website information and ways to contact the cooperative with any questions or for billing assistance and power interruptions.

MESSAGE AREA:

Announces products and services available to current members.

 Adams Electric Cooperative, Inc. 1338 Biglerville Road P.O. Box 3605 Gettysburg, PA 17325-0605		DATE BILLED 02/02/2024 METER NUMBER 12345678 ACCOUNT NUMBER 1231231231																																																																								
ACCOUNT SUMMARY Previous Balance: 149.46 Payments Received: -149.46 Balance Forward: 0.00 Total Basic and Non-Basic Charges: 163.59 ACCOUNT BALANCE 163.59																																																																										
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IMPORTANT INFORMATION FOR YOU Do you have a son or daughter about to head to college or already attending? They may be eligible for a \$1,000 Adams Electric Scholarship! Visit adamsec.coop for more details or to apply. Your participation in Project Helping Hand may be tax-deductible. If you contributed in 2023, your donation will show in the 2023 Round Up donation total above. Thanks for helping a fellow co-op member.																																																																										
JOE A MEMBER CYCLE 1 DATE BILLED 02/02/2024 METER NUMBER 12345678 ACCOUNT NUMBER 1231231231 AUTO BANK DRAFT ON 02/22/2024 163.59 Penalty on outstanding balances will be applied after the due date.																																																																										
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ACCOUNT SUMMARY:

Lists previous balance, adjustments, late fees, payments and current account balance.

KWH USE HISTORY:

This chart shows monthly and average daily kwh use, the number of days involved, and an average monthly temperature for the month being billed. A bar-graph shows kwh used in the current month and the last 12 months. This information will help you track your energy use effectively.

NON-BASIC CHARGES:

Outlines charges not related to generation, transmission and distribution of electricity. May include participation in Project Helping Hand and America's Electric Cooperatives PAC.

PAYMENT DUE:

Lists the date and amount of payment due. If you use automated payments, this area will indicate when the money will be withdrawn from your bank account.

GENERAL INFORMATION, WAYS TO PAY AND EXPLANATION OF TERMS

An automated system reads your meter each month. Bills are due by the due date shown on the front of the bill, which applies to current charges only and does not extend the due date for previous charges. Unless you are on budget billing or have a credit, the amount shown as "Balance Forward" is past due and subject to a 1.5% finance charge. Non-payment of past due amounts may result in service disconnection.

Ways to Pay Your Bill

- By mail: To 1338 Biglerville Road, P.O. Box 3605, Gettysburg, PA 17325
- In person: At any district office location, by appointment or night deposit box
- SmartHub: At adamsec.smarthub.coop or the SmartHub mobile app. Options include bankdraft, recurring payments, and SmartHub PayNow
- By Phone: at 1-855-939-3695
- Payment Kiosk: At any co-op location.

Contact Us to schedule an appointment at any district location: 1-800-726-2324

Pre-scheduled appointment required

Learn more at: adamsec.coop
adamsec.smarthub.coop
[facebook.com/AdamsEC](https://www.facebook.com/AdamsEC)

Explanation of Terms

Basic Charges: Separate charges for electric service: energy supply and distribution.

Energy Supply Charge: The combined charges for electricity generation and transmission services.

Wholesale Power Cost Adjustment (WPCA): This is the pass-through of the cost of electricity to members without any mark-up. To accomplish this, the cooperative must rebalance the prior year's billed amount by either returning or collecting additional money in the current year.

Distribution Charge: The cost of delivering electricity over the co-op's distribution system.

Access Charge: The cost to maintain the distribution lines and equipment in place. It is included on each bill whether or not any electricity is used.

Storm Reserve: Money collected to cover costs associated with restoring service after a major storm.

Late Fee: Penalty charged for payments past due or received after the due date.

Non-Basic Charges: Items not related to basic charges, including donations to Project Helping Hand and America's Electric Cooperatives PAC.

PAC Participation: Contributions to America's Electric Cooperatives PAC are not tax-deductible. Contributions are voluntary and will be used for political purposes. You have the right to refuse contribution without reprisal. You are free to contribute any amount, or not at all. Federal law requires us to collect and report the name, mailing address, occupation, and name of employer of individuals whose contributions exceeded \$200.

Balance Forward: The amount carried forward from your previous electric bill.

DG Recovery Fee: Recovers the additional costs to the cooperative needed to bill and process distributed generation (DG) accounts.

Demand Charge: This fee is based on the highest amount of electricity consumed by a member during a billing period.

EXPLANATION OF TERMS:

Gives definitions of billing terms to explain basic and non-basic charges that appear under Billing Detail on the front of the bill.

RETURN INFO:

Details check payment instructions. Make sure the Adams Electric address shows through the enclosed return envelope window.

JOIN ROUND-UP FOR PROJECT HELPING HAND! Your signature below authorizes the co-op to round-up your electric bill to the nearest dollar. Proceeds go to help co-op members struggling to pay their electric bill.

Sign for Round-up for Project Helping Hand Authorization

Detach and return this portion with your payment. Make sure the address below shows through the return envelope window.

Please Make Check Payable and Mail To:

ADAMS ELECTRIC COOPERATIVE, INC.
 1338 BIGLERVILLE ROAD
 P.O. BOX 3605
 GETTYSBURG, PA 17325-0605



Questions about your bill? Call 1-800-726-2324.

For additional ways to pay your bill, look on the back of your monthly statement.