U.S. PRIVACY NOTICE
YOUR PRIVACY RIGHTS

Effective Date: [11/5/2026]

Adams Electric Cooperative, Inc. and its subsidiaries and affiliates are committed to respecting privacy and protecting personal information. Your privacy is very important to us. This Privacy Notice sets forth the policies of Adams Electric Cooperative, Inc. (the "Cooperative"), Adams Utility Services Company, Inc. ("AUSCO"), and Adams Energy Resources, LLC (collectively herein, "Adams", ''our", "us", or "we") with respect to personal information we collect and process ("Notice"). This Notice is for U.S. residents, including but not limited to Pennsylvania residents, and applies only to interactions with the following website or when you otherwise contact us or become a member with us:

- www.adamsec.coop

This Notice is provided in a layered format so you can click through to the specific areas set out below. Alternatively, you can download a PDF version of the Notice here. Please read this Notice carefully to understand our views and practices regarding your personal information and how we will treat it. Please also read our Terms of Use, which govern access to and use of our website; the Terms of Use are available on our website, or you can download a PDF version of the Terms of Use here.

1. Information We Collect and the Purpose of Processing Your Personal Information
2. Disclosure of Personal Information
3. Cookies
4. Security
5. Do Not Track
6. Links to Third-Party Websites
7. Children
8. Changes to this Notice
9. Questions and Contact Information

If you do not agree with our policies and practices, your choice is not to use our website and not otherwise provide your information to us. By accessing or using our website or otherwise providing your information to us, you agree to this Notice and the Terms of Use. This Notice and the Terms of Use may change from time to time in our sole discretion and without notice. Your continued use of the website after we make changes is deemed to be acceptance of those changes, so please check this Notice and the Terms of Use periodically for updates.

This Notice does not apply to information collected or controlled by a third party, including any third-party apps or websites (including third-party websites you may access through our website). We encourage you to review the privacy policies of any business you interact with.

This Notice also does not apply to workforce members, such as job applicants, employees, retirees, or contractors. If you are a workforce member and an Adams Member, this Notice applies to you only in your capacity as a Member.

1. Information We Collect and the Purpose of Processing Your Personal Information

We collect personal information from a number of sources in circumstances including, but not necessarily limited to:

- when you sign up with us to begin a membership or submit an application to be on our Board of Directors, including if you complete a paper application;
- when you provide it to us in correspondence or other communications (including when you make inquiries about your membership or account), including but not limited to email and telephone inquiries;
- recordings created when you call us;
- automatically when you visit our website, through the use of cookies and similar technologies (see the "Cookies and Similar Technologies" section below;
- when you sign up, register for, or attend our programs, events, meetings, volunteer committees, and the like;
- when you participate in our programs, events, meetings, volunteer committees, and the like;
- through our account management portal;

- from our affiliates or non-affiliated partners such as our marketing and advertising partners, service providers, or county property and tax authorities;
- if you or your child completes a scholarship or youth tour application either in person or on our website; and/or
- when you complete a member survey.

Depending on how you interact with us, we may collect the below categories of personal information about you. "Personal information" generally means any information that identifies, relates to, describes, is reasonably capable of being associated with you or could reasonably be linked with you, directly or indirectly. Personal Information does not include publicly available information or information that is deidentified or anonymized consistent with applicable privacy laws. We retain your data for so long as retention is required or permitted by law.

- **Identifiers or information that identifies, relates to, describes or is capable of being associated with you** such as your name, signature, social security number, physical characteristics or description, address, telephone number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, wire transfer information, or any other financial information, medical information, or health insurance information.
- **Contact Information** such as postal address, email address, or phone number.
- **Demographic Information** such as age, gender identity or expression, ethnicity, nationality, philosophical beliefs, marital status, or sexual orientation.
- **Commercial Information** such as records of personal property and products or services purchased.
- **Internet or other electronic network activity information**, including, but not limited to, browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement.
- **Device and Location Information** such as device type and identification number, zip code or other geolocation information, mobile network, operating system type, web browser type and version, or system events.
- **Account Information** such as username and password, security questions and answers, or access codes.
- **Content You Submit** to us, such as information submitted through a form or chat session, reviews of your experience, messages, comments, or other content you submit.
- **Sensory information** such as when you submit a "selfie" photo for identification verification or via CCTV when you visit our offices or facilities.
- **Education information** such as your transcript or other school records.
- **Health information** such as a doctor's note indicating that you request priority restoration in the event of a power outage.

We may use the information we collect about you, or that you provide to us, including Personal Information, for the following purposes:

- **Providing services to you:** To carry out our obligations arising from our membership agreements or other governing documents, including for the management of your account, for administrative purposes, and to maintain records and correspondence relating to you. For example, if you have a medical condition, you may submit a doctor's note to us indicating that we should prioritize the restoration of your electrical services. We also collect information about you to create an account for our services.
- **To provide information or marketing messages** such as email messages.
- **Analytics:** For example, to learn more about you and your interaction with our website.
- **Programs and promotions:** For example, to communicate with you about, and administer your participation in our programs such as academic scholarship programs or the National Rural Electric Youth Tour program.
- **Communications and feedback:** To engage with you when you contact us, request information, or provide feedback. For example, when you first open an account with us, we may send you a survey to evaluate your experience so far.
- **Product and service operation/improvement**: To evaluate, operate, and improve our products, services, and overall business, and to ensure functionality of our website. For example, we may contact you and collect your address or contact information to restore our services in the event of an interruption.
- **Compliance and legal:** To comply with applicable laws, regulations, and internal policies, to fulfill our legal obligations, protect our legal interests, or to address legal claims or disputes.
- **Security:** To detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity.

If you have signed up for, or are otherwise receiving for reasons permitted by law, our notifications, you may at any time unsubscribe or opt-out from receiving them by contacting us or following any provided unsubscribe or opt-out options.

2. Disclosure of Personal Information

Adams may disclose aggregated information about our users, and information that does not identify any individual, without restriction. Adams may share your personal information among its subsidiaries and affiliates for use to support our business and who will use it only for the purposes for which we disclose it to them. Adams may also share your personal information with non-affiliates such as, but not necessarily limited to, third-party service providers, law enforcement or regulatory authorities, our auditors, legal, and other professional advisors, lobbyists, accounting and billing providers, mailing and printing services (for example, but not limited to, *Penn Lines* magazine for members of the Cooperative), and other service providers who will use it only for the purposes for which we disclose it to them which may include, but is not limited to, for the purpose of or relating to dispatch communications, construction, right of way maintenance, emergency situations, technology and software, payment processing and tracking, electric distribution system, and/or to otherwise support our business and to provide you with services. We may also share in connection with any potential or actual merger or acquisition. We may also disclose your information if we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Adams, our Members, or others, or to comply with a court order, law, or legal process, including a response for a government or regulatory request. This includes exchanging information with other companies and organizations for the purposes of fraud detection, protection and credit risk reduction, including any information that may be used and disclosed pursuant to the Fair Credit Reporting Act and its Red Flags Rule. We do not sell personal information or compile reports using it to any third parties. We are not a consumer reporting agency.

If you or your child submits an application for the National Rural Electric Youth Tour program, their information will be shared with the National Rural Electrical Cooperative Association and/or Pennsylvania Rural Electric Association.

We will take reasonably necessary steps to ensure that where personal information is shared, it is treated securely and in accordance with this Notice and applicable laws.

3. Cookies and Similar Technologies

When you interact with our website, we may use a variety of technologies to automatically collect information about you. These include:

- **Cookies:** Small text files placed on your device by your browser. Cookies allow us to recognize your browser, remember your preferences, keep you signed in, and understand how you use our website. They may be set by us (first-party cookies) or by others (third-party cookies, such as for analytics or advertising).
- **Web beacons / pixel tags:** Tiny graphics or snippets of code that link web pages or emails to our servers (and their cookies). They help us measure the effectiveness of campaigns, understand usage, and deliver content.
- **Advertising identifiers:** Resettable identifiers provided by mobile operating systems (such as Apple's Identifier for Advertisers (IDFA) or Google's Advertising ID (AAID)). These work in a similar way to cookies and are used for advertising and analytics purposes.
- **Session replay technologies:** Tools that may record how you interact with the website (such as clicks, scrolling, and navigation) to help us diagnose issues, analyze usage, and improve your experience.
- **Local storage and similar technologies:** Web browsers and apps may also use local storage (including HTML5 local storage and caches) and software development kits ("SDKs") to save information directly on your device. These technologies are often used to remember settings, speed up performance, or support app functionality. SDKs may also recognize you across websites and across your devices, collect data on your interactions with our websites, and we may use SDKs for analytics.
- **Device and browser fingerprinting:** In some cases, we may use technical information about your browser, device, or network (such as fonts, screen resolution, or plug-ins) to help recognize your device for security, analytics, or advertising purposes.

These Cookies and Similar Technologies may be deployed by us directly, our business partners, or third-party analytics providers, either on our behalf or for their own purposes. They may be used to deliver information to you or about you and to connect information about you across different sources, websites, devices, and applications.

Why do we use cookies and other technologies?

We use Cookies and Other Technologies to learn how you interact with our content and to improve your experience when visiting our website(s). For example, some cookies remember your preferences and where you left off so that you do not have to repeatedly make these choices when you visit our website(s).

What types of cookies do we use?

Third-party cookies belong to and are managed by other parties. These cookies may be required to render certain forms, such as email list sign-up, or to allow for some advertising outside of our website. Session cookies are temporary cookies that are used to remember you during the course of your visit to the website, and they expire when you close the web browser.

Persistent cookies are used to remember your preferences within the website and remain on your desktop or mobile device even after you close your browser or restart your computer. We use these cookies to analyze user behavior to establish visit patterns so that we can improve our website functionality for you and others who visit our website.

How do I reject and delete cookies?

You can choose to reject or block all or specific types of cookies for the website by changing your browser settings or by declining cookies via our website cookie banner. If you reject the use of cookies, you will still be able to visit our website(s) but some of the functions may not work correctly. You may also visit www.allaboutcookies.org for details on how to delete or reject cookies and for further information on cookies generally. By using our website without deleting or rejecting some or all cookies, you agree that we can place those cookies that you have not deleted or rejected on your device.

You can also learn more and opt-out of tracking by some of our third-party partners by visiting: Google Analytics Opt-Out

4. Privacy Rights

If you are a resident of Pennsylvania, we may choose to extend the rights described below even if we are not legally obligated to do so. If you are a resident of a state besides Pennsylvania, you may be entitled to the following rights. Contact us at [insert email] to make the following requests:

- **Access or know** information about the categories and specific pieces of personal information we have collected about you.

- **Correct** inaccurate information we hold about you. We may not be able to accommodate this request if we believe it would violate any law, any legal requirements, or cause the information to be incorrect. Information solely retained for data backup purposes is generally excluded.

Data solely retained for data backup purposes is principally excluded from these requests. These requests also do not apply to pseudonymous data if the information necessary to identify the individual is kept separately and is subject to controls that prevent access to the information. Pseudonymous data is personal information that can no longer be attributed to a specific individual without the use of additional information, if the additional information is kept separately and is subject to measures to ensure that personal information is not attributed to the specific individual.

When you submit a request to us, we may verify your identity where required by law by asking you for the following pieces of information: your relationship with us, first and last name, email address, telephone number, postal address,

last four digits of your social security number, driver's license number, your account PIN, photo identification, or your date of birth..

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. Making a verifiable request does not require you to create an account with us. We will use the personal information you provide to us when submitting a consumer request only to verify the requestor's identity or authority to make the request.

There may be circumstances where we will not be able to honor your request, in which case, we will notify you.

5. Security

We implement reasonable security measures against unauthorized or unlawful processing of personal information and against accidental loss or destruction of, or damage to, personal data. The safety and security of your information also depends on you. Where we have given you (or where you have chosen) a password for access to certain parts of our website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone. Unfortunately, the transmission of information via the internet is not completely secure. Although we strive to use commercially reasonable means to protect your personal information, we cannot guarantee the security of your personal information transmitted to us in any manner, including without limitation to our website, via phone, paper forms, or otherwise. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on the website.

6. Do Not Track

Various third parties are developing or have developed signals or other mechanisms for the expression of consumer choice regarding the collection of information about an individual consumer's online activities over time and across third-party website or online services (e.g., browser do not track signals). We currently do not recognize universal opt-out mechanisms; we do not monitor or take any action with respect to these signals or other mechanisms.

7. Links to Third-Party Websites

Our website(s) may include links to other websites or references and information about other websites (e.g., in articles, resource or member benefits sections, or other informational sections on the website(s)), whose privacy practices may be different from ours. If you submit personal information to any of those sites, your information is governed by their privacy policies. We encourage you to carefully read the privacy policy of any website you visit.

As an example of "other websites", such being one example only and not an exhaustive list of "other websites" as described directly above, our website(s) include information about and links to "SmartHub", which is a separate, different website through which members of the Cooperative may manage their electric account(s). The SmartHub website is not owned, managed, or operated by Adams. Using the links on our website(s) to SmartHub will result in you leaving our website(s) and going to the separate, different SmartHub website(s) managed and operated by another company with its own website terms and conditions and privacy policies. On the SmartHub website, as owned, managed, and operated by a company other than Adams, you can and are encouraged to access and read the separate terms and conditions and privacy policies of that website.

8. Children

Except as otherwise set forth in the Terms of Use, our website is not targeted at children or anyone under the age of 18. We will delete any personal information we determine to have been collected from a child or user under the age of 13 . If you are a parent or guardian of a child under the relevant digital age of consent and believe he or she has disclosed personal data to us, please contact us at communications@adamsec.coop or at 1-800-726-2324.

Children 13 years of age or older may be eligible to apply for academic scholarships and the National Rural Electric Youth Tour program via our website. To process these applications, we may collect the minor's name, address, contact information, and date of birth. We may collect additional information if the minor is selected for an interview or for the applicable program.

If you or your child submits an application for the National Rural Electric Youth Tour program, their information will be shared with the National Rural Electrical Cooperative Association and/or Pennsylvania Rural Electric Association.

9. Changes to this Notice

It is our policy to post any changes we make to our privacy policy on this page. The date this Notice was last revised is identified at the beginning of this Notice (the Effective Date). You are responsible for periodically visiting our website and this Notice and its privacy policy to check for any changes.

10. Questions and Contact Information

If you have any questions in relation to this Notice, please contact us at communications@adamsec.coop or at 1-800-726-2324.

[End]