

**Having trouble with your bills?** Have you talked to a member services representative about your situation and/or made a payment arrangement? If not, please do so as soon as possible. Call 1-800-726-2324.

If you are having a difficult time making ends meet, the following agencies may be able to help. Some of the agencies have a variety of ways to assist those in need. Some agencies only give assistance to people living in the county in which the agency is located, unless otherwise noted.

### Adams County

#### Adams County Assistance Office

225 S. Franklin St.  
Gettysburg, PA 17325  
717/334-6241  
Mon.-Fri., 8:30 a.m.-5 p.m.  
\*\*LIHEAP provider

#### New Hope Ministries - Littlestown

1113 Frederick Pike  
Littlestown, PA 17340  
717/848-0885  
Mon., Tues, Wed., Fri. 9 a.m.-4 p.m.

#### New Hope Ministries - New Oxford

154 Enterprise Drive  
New Oxford, PA 17350  
717/624-4700  
Mon. -Fri., 9 a.m. - 4 p.m.

#### Project New Start

40 East High St.,  
Gettysburg, PA 17325  
717/334-1518 (ext. 264)  
Mon.-Thurs., 8 a.m.-4:30 p.m.; Fri. 8 a.m.-2 p.m.

#### Salvation Army

1570 Fairfield Rd.  
Gettysburg, PA 17325  
717/688-6940  
Mon.-Fri., 9 a.m. - 1 p.m.



#### South Central Community Action Program

153 N. Stratton St.  
Gettysburg, PA 17325  
717/334-7634  
Mon.-Fri., 8 a.m.-5 p.m.  
\*\*PHH provider

#### United Way Adams County

123 Buford Ave. #1133  
Gettysburg, PA 17325  
717/334-5809  
Mon.-Fri., 8:30 a.m.-4:30 p.m.

### Cumberland & Franklin counties

#### Christ Among Neighbors

"Katie's Place"  
130 S. Penn St.  
Shippensburg, PA 17257  
717/532-7577

#### Community CARES

50 W Penn St  
Carlisle, PA 17013  
717-249-1009

#### Cumberland County Assistance Office

33 Westminster Drive  
Carlisle, PA 17013  
717/240-2700  
Mon.-Fri., 7:45 a.m.-5 p.m.  
\*\*LIHEAP provider

#### Franklin County Assistance Office

620 Norland Ave.  
Chambersburg, PA 17201  
717/264-6121  
Mon.-Fri., 8 a.m.-5 p.m.  
\*\*LIHEAP provider

#### Franklin County Shelter

223 S. Main St.  
Chambersburg, PA 17201  
717/267-3669



#### Maranatha

527 Lincoln Way East  
Chambersburg, PA 17201  
717/258-1000

#### The Salvation Army

159 Lincoln Way West  
Chambersburg, PA 17201-2190  
717/264-6169

#### Jesus Loves You Ministries & King's Kettle Food Pantry

30 N. Fayette St.  
Shippensburg, PA 17257  
717/530-9200

#### Neighbors in Christ

(inside First United Presbyterian Church)  
111 Big Spring Ave.  
Newville, PA 17241  
717/385-1053  
\*\*PHH provider

#### New Hope Ministries - Mechanicsburg

5228 E. Trindle Road  
Mechanicsburg, PA 17050  
717/766-7333

#### The Salvation Army

469 E. North St.  
Carlisle, PA 17013  
717/706-3670

#### Samaritan Fellowship

45 S. West St.  
Carlisle, PA 17013  
717/243-7338  
Saturdays only, 8-10 a.m.

#### South Central Community Action Program

533 S. Main St.  
Chambersburg, PA 17201  
717/263-5060 (ext. 252)  
\*\*PHH provider



#### United Way of Carlisle & Cumberland

145 S. Hanover St.  
Carlisle, PA 17013  
717/243-4805  
Mon.-Fri., 8 a.m.-4:30 p.m.

#### United Way of Franklin County

182 S. 2nd St.  
Chambersburg, PA 17201  
717/262-0015

### York County

#### CPC Jefferson

501 N. Pershing Ave.  
York, PA 17404  
717/852-7101

#### Community Progress Council (CPC)

130 W Market St.  
York, PA 17401  
717/843-7942

#### CPC Mason Dixon Community Services

(inside Peach Bottom Community Center)  
5 Pendyrus St.  
Suite 2  
Delta, PA 17314  
717/456-5559  
Mon.-Thurs., 9 a.m.-noon  
\*\*PHH provider

#### CPC York

226 East College Ave.  
York, PA 17403  
717-846-4600  
Mon.-Fri., 8 a.m.-5 p.m.

#### Southern Community Services

(inside the Southern Branch YMCA)  
100 Constitution Ave.  
Shrewsbury, PA 17361  
717/235-0446  
Mon.-Fri., 9 a.m.-5 p.m.  
\*\*PHH provider



**New Hope Ministries - Dillsburg**

99 W. Church Street  
Dillsburg, PA 17019  
717/432-3053  
Mon.-Fri., 8:30 a.m.-4:30 p.m.

**New Hope Ministries - Dover**

62 N. Main Street  
Dover, PA 17019  
717/292-3441

**New Hope Ministries - Hanover**

135 Baltimore St.  
Hanover, PA 17331  
717/698-3365  
Mon.-Fri., 9 a.m. - 4 p.m.  
Sat., 9 - 11 a.m.

**New Hope Ministries - Redland**

539 Old York Road,  
New Cumberland, PA 17070  
717/915-6763  
Mon.-Fri. 9 a.m. - 4 p.m.



**LifePath Christian Ministries**

367 W. Market St.  
York, PA 17401  
717/845-7662  
Mon.-Fri., 7 a.m.-4:30 p.m.

**York Benevolent Association**

301 Kings Mill Road  
York, PA 17401  
717/854-2494

**York County Assistance Office**

130 N. Duke St.  
York, PA 17401  
717/771-1100  
Mon.-Fri., 8 a.m.-5 p.m.  
\*\*LIHEAP provider

**York Salvation Army**

30 E. King St.  
York, PA 17401  
717/848-2364  
Mon.-Fri., 9 a.m.-9 p.m.



# What is PHH?

Project Helping Hand (PHH) helps keep the lights on for members in need. PHH is a voluntary member contribution program, which provides limited funding – payable through community agencies throughout the co-op’s service territory – to those who need help paying their electric bills, i.e., senior citizens, military veterans, the disabled or members struggling to make ends meet.

To receive help from Adams Electric’s PHH program, call 1-800-726-2324 during regular business hours. You will be directed to the agency nearest your service location that administers these funds for the co-op.



## Want more info about LIHEAP?

Visit <http://www.adamsec.coop/brochures> and click on the LIHEAP links.



**Adams Electric Cooperative, Inc.**

A Touchstone Energy® Cooperative 

**1-800-726-2324**

# Where to turn for help

? Utilities ?

Heat ? Rent

WHAT ? HOW

WHY ? WHEN

WHO ? WHERE

Clothing ?

? Food

Many agencies are open by appointment or phone only. There may be wait times.

## Help us, help you!

- Talk to a member services representative if you cannot pay your bill on time or in full. Call 1-800-726-2324.
- Ask to make a payment arrangement.
- Ask for information on Project Helping Hand.
- Ask for brochures and other literature offering ways to save energy and lower your electric bill.

## In need: Dial 211

Not sure where to turn in an emergency or disaster? Having a crisis? Can't afford food, utilities, rent or healthcare? A case-worker with 211 may be able to help.

The 211 hotline is a vital service that connects people to the service agencies they need every day, across the state. All calls are kept confidential and you will speak with a live, highly-trained, service professional.

211 is free, easily accessible by phone or online and available to almost everyone. Visit [211.org](http://211.org) for more information.