



**Adams Electric  
Cooperative, Inc.**

A Touchstone Energy® Cooperative

# Current Fees and Electric Bill Information

**1-800-726-2324**

*adamsec.coop*  
*facebook.com/AdamsEC*

## ACCOUNT FEES AND PENALTIES

Service Connect/Transfer existing service .....	\$35.00
Service connection/Transfer - existing landlord .....	\$10.00
New Construction/Connection (other fees may also apply) .....	\$100.00
Reestablishment fee .....	\$400.00
Yard Light Disconnect/Reconnect.....	\$100.00
Security deposit, if required .....	up to 2 times average electric bill
Call Notification fee.....	\$30.00
Trip Notification fee.....	\$90.00
Disconnect/Reconnect for non-payment.....	\$60.00
After hours trip charge, call-out hours*.....	\$400.00
Reconnect/Disconnect @ transformer, M-Th., 8-4, excluding major holidays.....	\$100.00
Problem on member's side of service, M-Th., 8-4, excluding major holidays .....	\$150.00
Penalty calculation .....	1.5% of outstanding balance
Returned Payment Fee .....	\$40.00
Meter test .....	\$100.00
Meter seal replacement .....	\$25.00
Meter tampering - First offense .....	\$300.00
Meter tampering - Second offense .....	\$500.00
Unauthorized use of electric service .....	estimated electric use, plus \$500.00
Interest rate on deposits .....	2.5%
Curtailment Service Provider Data Request .....	\$50.00 per request

*Adams Electric regular business hours are 6:30 a.m.-5 p.m., Monday-Thursday.  
Offices available by appointment only, 7 a.m. to 4:45 p.m. To schedule a visit call 1-800-726-2324.*

*All fees subject to change without notice.*

*\*Any appointment requested and scheduled outside of Adams Electric regular business hours/days for a time prior to 8 a.m. or after 4 p.m.*

**SEE REVERSE SIDE FOR SAMPLE ELECTRIC BILL** ➔

# Your electric bill includes a lot of useful information

## ACCOUNT INFO:

Find your account information, including service address and zone here.

## KWH USE HISTORY:

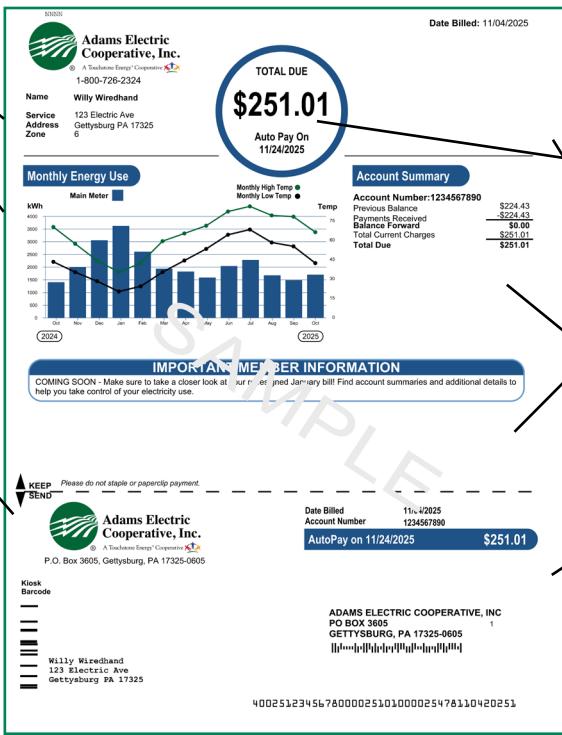
This chart shows the historical monthly kWh use in the bar graph. The inset line graph shows the historical monthly high and low temperatures. If an account has more than one meter or more than one register, it will be shown in different colors. For members with alternative generation, the excess generation is shown as a negative value.

## BILL STUB:

Return the bottom portion of the bill with the payment when mailed.

## KIOSK BARCODE:

Scan this barcode at a payment kiosk to search for the account number rather than keying that information into the kiosk.



## ENERGY SUPPLY:

Combined charges for electric generation and transmission services passed through from the co-op's wholesale power provider, Allegheny Electric Cooperative, Inc. Also includes credits from the U-Shift, U-\$ave program, and excess generation for alternative generation members.

## Wholesale Power Cost Adjustment:

WPCA is the a pass-through of the cost of electricity to members without any mark-up. The cooperative works with our power supplier to forecast the energy supply rate for the current year which must be rebalanced for the prior year's billed actual amount by either returning or collecting additional money in the current year.

## DISTRIBUTION:

This portion of the electric bill covers the costs of the co-op delivering electricity from our generation and transmission provider to the home or business through the co-op's local power grid.

## STORM RESERVE:

Money collected to cover costs associated with restoring service after a major storm.

## ENERGY USE COMPARISON:

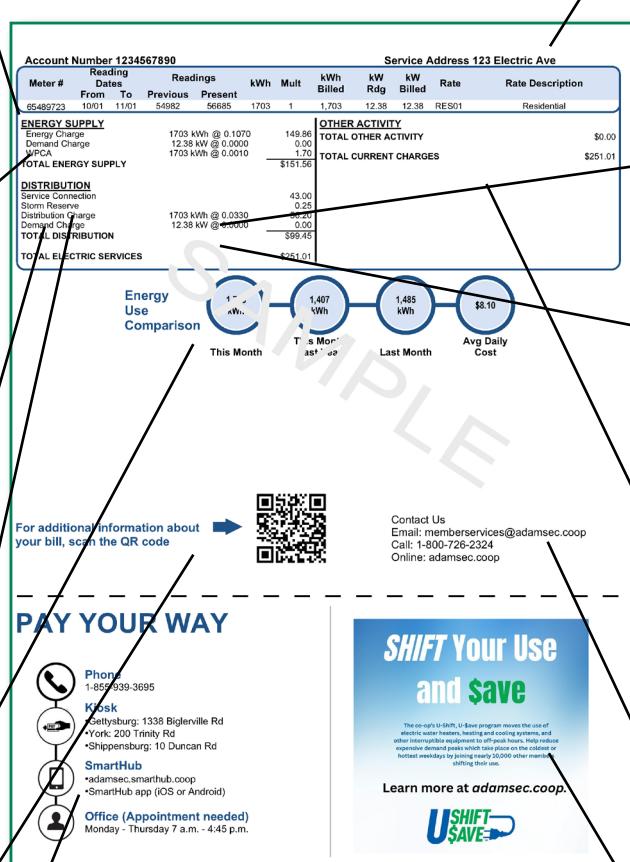
Compare energy use from this month to last month and the same month last year. See the average daily cost to power the member's home.

## ADDITIONAL INFO:

Scan the QR code for access to a web page that provides information about the bill, including definitions of billing terms.

## PAY YOUR WAY:

Outlines the different ways members can pay their bills to the cooperative.



Your meter is read automatically. The cooperative reads your meter each month using an automated meter reading (AMR) system. An automated meter sends your reading electronically over the power lines.

## TOTAL DUE:

Lists the total amount due to the cooperative this month, including any penalties or late fees.

## MESSAGE AREAS:

Look for important information about the cooperative or specific to the account.

## ACCOUNT SUMMARY:

Lists previous balance, adjustments, late fees, payments, and the total amount due.

## PAYMENT DUE:

Displays the due date and amount of payment due. If automated payments are used, this area will indicate when the money will be withdrawn from the designated account.

## METER INFO:

Lists the meter serial number(s), the reading dates showing the billing period in which the usage is from, the beginning and ending readings for the billing period, the kWh usage by meter (kWh), the kW billable demand, the rate classification and the rate description.

## DEMAND:

This fee is based on the highest rate of power an account used during a specific time interval (15 min., 30 min., hourly) during the billing period.

## SERVICE CONNECTION:

The cost to maintain the distribution lines and equipment in place to serve the average account in this rate class. It is included on each bill whether or not any electricity is used.

## OTHER ACTIVITY:

Outlines charges not related to generation, transmission or distribution of electricity. May include participation in Project Helping Hand, Americas Electric Cooperative's PAC, security lighting or sales tax.

## CONTACT INFO:

Lists website information and ways to contact the cooperative with any questions or for billing assistance and power interruptions.

## MESSAGE AREAS:

Look for important information and sign ups.