

Q: What is 811?

A: 811 is a new federally-mandated N-11 number designated by the FCC to consolidate all local "Call Before You Dig" numbers and help save lives by minimizing damages to underground utilities. **After May 1, 2007**, one easy phone call to 811 quickly and easily begins the process of getting underground utility lines marked. Local One Call Center personnel will then notify affected utility companies, who will continue to mark underground lines for free.



Know what's below.
Call before you dig.

Q: Why should I call before every dig?

A: Calling 811 will help save lives and protect infrastructure. Knowing where underground utility lines are buried before each digging project begins helps protect you from injury, expense and penalties. The depth of utility lines varies and there may be multiple utility lines in the same area. Even simple digging projects can damage utility lines and can disrupt vital services to an entire neighborhood, harm diggers, and potentially result in expensive fines and repair costs. Marked lines show diggers the approximate location of underground lines and help prevent undesired consequences.

Q: I'm just a homeowner, not a contractor — is 811 for me?

A: Calling 811 is for professional excavators and do-it-yourself homeowners. A recent national survey revealed that roughly half of Americans are "active diggers" who have done (or are planning to do) some type of digging project at home. Whether you are a professional excavator or an avid do-it-yourselfer, you need to call 811 before every dig every time.

Q: Who is promoting awareness of 811?

A: The national 811 campaign is a project of the Common Ground Alliance (CGA), working with its 1,400 individual members, member organizations, sponsors and 811 campaign national launch partners such as Adams Electric. CGA is a member-driven association dedicated to ensuring public safety, environmental protection, and the integrity of services by promoting effective damage prevention practices.

ALWAYS CALL BEFORE YOU DIG



After May 1, 2007, one free, easy call gets your underground utility lines marked AND helps protect you from injury and expense. Always call 811 (or the traditional PA One Call number 1-800-242-1776) before you dig. Visit 811.com for more information.

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